



Unit11. 荷物を送る Sending a package



(1) Conversation

Postal Clerk: Hi. How can I help you?

Customer: I need to send this package to the Philippines.

Postal Clerk: How would you like to send it?

Customer: I'm not sure. What options are there?

Postal Clerk: Well, you can send it air, special delivery, or courier.

Customer: What's the difference between each option?

Postal Clerk: Let's see. Special delivery to the Philippines is \$14.95. And it takes from 2-4 days for delivery. Airmail is \$2.95 and takes anywhere from 1 week to 10 business days for delivery.



And if you need it there quickly, courier is probably your best option.

That's \$35.95 for guaranteed overnight delivery.

Customer: So that's \$14.95 for special delivery and it'll take 2-4 days for delivery?

Postal Clerk: That's right.

Customer: OK. I'll do that.

Postal Clerk: That'll be \$14.95 then.

Do you need someone to sign for it?

Customer: No. That won't be necessary.

(2) Activity

Roleplay

Use the details below and exchange dialogue with the coach.

Argentina

	Surface		Air		Special Delivery		Courier	
Letters			\$1.50	8-10 days	\$5.95	2-4 days	\$25.50	Overnight
Parcels	\$12.50	4-6 weeks	\$18.00	10-12 days	\$29.50	4-6 days		
Postcards			\$0.50	8-10 days				



Chile

	Surface		Air		Special Delivery		Courier	
Letters			\$1.75	7-10 days	\$7.40	3-5 days	\$19.50	Overnight
Parcels	\$8.50	4-5 weeks	\$15.00	8-10 days	\$36.00	4-6 days		
Postcards			\$0.60	7-9 days				

China

	Surface		Air		Special Delivery		Courier	
Letters			\$1.40	1-2 weeks	\$5.50	2-4 days	\$18.75	1-2 days
Parcels	\$12.00	6-8 weeks	\$21.50	1-2 weeks	\$41.00	4-6 days		
Postcards			\$0.70	1-2 weeks				

