



Unit9. 銀行にて At the Bank (2)



(1) Conversation

Credit Card transaction

- Cashier: Here is your bank receipt, sir. Anything else?
- Customer: Yes, I think something is wrong with my card.
- Cashier: Okay. Let me check on it?
- Customer: Yeah.
- Cashier: Please swipe your card in the machine...
Sorry, can you try again please.
- Customer: That's the problem with my card...
- Cashier: Uuuhhhmmmmm... It's not going through.
I suggest that you have to change your card.
- Customer: Oh, thank you. I will do that.
- Cashier: Thank you, Sir! Have a nice day ahead.



(2) Describe the pictures

<p>1</p> 	<p>2</p> 
<p>3</p> 	<p>4</p> 
<p>5</p> 	<p>6</p> 

(3) Activity 1

Practice the dialogues with your Coach.

Take turns and take note of the stress and intonation of each question.



(4) Activity 2

Practice the dialogues with your Coach.

Play your assigned role using your own words and play other scenarios related to credit cards (change address, report lost or stolen, billing dispute. etc.).