

Advanced Level

That about covers any questions I had

WARM-UPS

1. Do you know what a product warranty is? (If not, you may ask your teacher)
2. Do products sold in your country have warranties?
3. How are those warranties usually?
4. Do you think all products should have warranties? Why or why not?
5. Have you benefited from a warranty? When did you use your warranty? What product? (If not, you may ask your teacher again if he/she had)

CONVERSATION

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Your teacher can send you the complete material.

Please ask them to send the complete version of this material before the lesson.

B: That product performs best in salt-free conditions, sir. If it is operated inland, the full warranty applies. But a limited warranty is offered if operation will take place in coastal regions.

A: I see. The caption under item number 12 reads “stand sold separately”. Does this product need some sort of stand to perform properly?

B: Yes, sir. Some sort of stand is required to operate this product. This is all covered in the user’s manual that comes with the item.

A: Well, that about covers any questions I had. Thank you very much for your time.

B: My pleasure, sir! Feel free to call back anytime.

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Vocabulary

Choose the correct meaning of the word from the following:

Description	says/tell pamphlet	relating/concerning	differ
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pertaining(v)	_____
brochure(n)	_____
states(v)	_____
vary(v)	_____
caption(n)	_____

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you have provided everything I needed