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## G2 Reading & Speaking Practice Lesson #31

### Story

Today, it is common for people to give opinions online about products and services. These online **reviews** help consumers decide what products to buy. Sometimes, however, people write reviews that **include** false information. Some consumers believe

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### Questions

1) What is it common for people to do today?

*It is common for people to give opinions online about products and services.*

2) What do online reviews help consumers decide?

*They help consumers decide what products to buy.*

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3) Why do some customers buy products that are different from their expectations?

*Because they believe reviews that include false information.*

4) When should people be careful?

*They should be careful when using online information.*

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7) Have you ever written an online review?

*Yes, I have. Google often asks me for reviews of places I visit.*

8) Why are reviews for products important online?

*Because when you are shopping online you are*

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*not able to try out the product or examine it  
closely as you could in a store.*



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