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COMPREHENSION

prohibited.

DIRECTIONS

In Part VII you will read passages in the form of letters, ads

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related texts. On the real test you will not have time to read every word. You need to practice scanning and reading quickly for details.

Printing

Shopping is the best kind of therapy, and at Westgate Mall we want to make your shopping experience as exciting and enjoyable as possible. We've got over 150 shops offering a huge range of innovative and fashionable products. There are also over 25 cafes and restaurants

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security cameras are located throughout the mall. If you need any help finding your way around, information on travel, accommodation and entertainment, or advice on where to buy the things you need, come to our Customer Service desk on level three.

1. Where is the text most likely to be from?

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d. a text book

2. What is the best way to travel to the mall?

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d. by bus

3. What can be found in the South Mall?

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d. a theatre

4. Which of the following is NOT supplied at the customer services desk?

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d. directions

We'll beat: *PC Express, Mercury Com, Arnot, Megabytes*

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price, but we promise to beat it by 10% of the difference.

Terms and conditions apply:

- The product must be exactly the same model as the one sold on our website
- The product offered by the competitor must be displayed on their website. It

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- Our offer applies up to seven days after you have made your purchase from our competitor's store, allowing you to return the item with no penalty.

5. This article gives information about:

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d. a warrantee

Printi

6. PC Express sells a computer for \$500 and Meteor Electronics sells exactly the same computer for \$540. According to the article you

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c. \$496

d. \$500

7. Which of the following is NOT a condition of this offer?

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d. The price of the items must not include delivery.

8. Two days after buying a printer at Meteor Electronics for \$50, James went to an Arnot store 15miles from his home and saw an

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WEBSITE.

d. he contacts Meteor Electronics within the next 7 days.

ATTENTION PASSENGERS

Only one percent or all luggage is lost, but if the initial on-the-spot search by the airline representative fails, the

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valuation protection is available at rates of 10 per \$100 of coverage. Maximum coverage is \$25,000, and some policies exclude particularly valuable or breakable items.

9. When should travelers file a claim form?

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customer relations office

d. When submitting receipts

10. What is the standard limit that airlines must reimburse for lost

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d. \$2500

11. When might travelers NOT be able to buy excess valuation protection for their luggage?

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- c. When they have other insurance coverage
- d. When the contents are very fragile