

Hotel



■ Dialogue

A. Did you enjoy your weekend at the Highland Hotel? I hear it's an excellent place to stay and has good facilities.

B. I had a wonderful time. The rooms are not very big, but they are well furnished. The restaurant is excellent and reasonably priced. There's a sauna and a Jacuzzi.

A. Do they have a swimming pool?

B. No, they don't. They have a beauty parlor, but I didn't go there.

A. What's the service like?

B. It's very good. Check out at reception only took a few minutes. The wait staffs are very good. A waiter recommended their baked fish, which tasted wonderful. The hotel was quite full, so I'd suggest making a reservation if you intend to go there. The hotel offers a discount at the weekends.

A. It sounds perfect. Did you have any complains at all?

B. There was a problem with the Internet access, so I couldn't check my email, but I didn't complain about it to the management.

A. I suppose you were happy to forget about the outside world!

B. Yes, I was. Here's their business card.

A. Thanks. Was there a mini bar in the room?

B. No, there wasn't. There is a bar on the ground floor and of course you can buy drinks in the restaurant to go with your meal.

A. One of the things I dislike about hotels is that everyone expects tips.

B. I know. At the Highland Hotel, they have an interesting policy. When you check out, you put some money in a special box at reception. Each evening, the money in the box is shared equally by the hotel staff.

■ Useful Expression

1. I'd like to book for Friday night and Saturday night.
2. In whose name shall I make the booking?
3. I didn't complain about it to the management.
4. Did you enjoy your weekend at the highland hotel?
5. I hear it's an excellent place to stay and has good facilities.
6. The rooms are not very big, but they are well furnished.
7. Check in and check out at reception only took a few minutes.

■ Vocabularies

Facilities- A building or place that provides a particular service or is used for a particular industry

Example: "the assembly plant is an enormous facility"

Tip- An indication of potential opportunity

Example: "he got a tip on the stock market"

Wake up call- A warning to take action concerning something that was overlooked or neglected

Example: "the bombing was a wake-up call to strengthen domestic security"

Reception- The manner in which something is greeted

Example: "she did not expect the cold reception she received from her superiors"

Complimentary- Conveying or resembling a compliment

Example: "a complimentary remark"



English Teachers On Call