



## Unit8. 電話をかける

### Phone call (3)



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How can I help you?

Guest:        Hmm, I'd like to have my bed sheets changed.  
                  Would you mind sending someone to change  
                  them.

Receptionist: What room number again, ma'am?

Guest:        Room 804.

Receptionist: Would there be anything else?

Guest:        That's all. Thanks.



## (2) Activity 1

Practice the dialogues with your Coach. Take turns and take note of the stress and intonation of each question.

## (3) Activity 2

Practice the dialogues with your Coach.

Play your assigned role using your own words.

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Room service: Are you sure, ma'am?

We just replaced it yesterday.

Michiko: Yes. It stops after 5 minutes.

Room service: Oh...maybe it's the timer.

Please reset the timer, ma'am.

Michiko: I don't know how.

Room service: Okay. I'll send someone to set it for you.

Michiko: Thank you.



## (5) Activity 1

Practice the dialogues with your Coach. Take turns and take note of the stress and intonation of each question.

## (6) Activity 2

Practice the dialogues with your Coach.

Play your assigned role using your own words.

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